



March 30, 2024

From: "Towing (MTO)" <Towing@ontario.ca>

Subject: Extended Period of Education and Awareness March 2024

The Ministry of Transportation continues to recognize that the transition to its provincially led oversight is a significant change to industry and is extending the education and awareness period for an additional three (3) months. To support the industry in adjusting to the new legislation, when possible, the ministry has encouraged our enforcement partners to educate the towing sector on the changes coming into effect.

The following is a reminder of additional upcoming towing and vehicle storage oversight implementation dates:

March 2024:

- o On March 25th, the ministry published information to allow public viewing of an operator's certificate status and their maximum rates for tow and vehicle storage services.
- o To charge for providing towing or vehicle storage services, operators were required to submit their maximum rates by March 1, 2024. Operators who have yet to submit their maximum rates, must take immediate action to do so. Operators who require clarification about the maximum rates schedule, may refer to the ministry's webpage or contact towing@ontario.ca for assistance.

April 1, 2024:

- o All tow trucks must enter truck inspection stations for the purposes of commercial motor vehicle inspection.

July 1, 2024:

- o Period of TSSEA education and awareness ends and full TSSEA enforcement begins on July 1, 2024.
- o Tow truck drivers must have a certificate to drive a tow truck.
- o Tow truck drivers applying for a TSSEA certificate on or after July 1, 2024, must complete training requirements prior to receiving a certificate.
- o Certificate fees come into effect:
 - \$575 per year for tow operators
 - \$575 per year for vehicle storage operators
 - \$195 every three years for tow truck drivers

To learn more about Ontario's tow and vehicle storage requirements, customer rights and rates, the following reference materials are available:

- [Ontario.ca/towstoragecertificate](https://ontario.ca/towstoragecertificate)



13775 Highway East Thessalon, ON POR ILO Phone (705) 646-0536

- Towing and Vehicle Storage Requirements
- Submit tow and vehicle storage rates | ontario.ca
- Know Your Rights When Getting a Tow

MTO's Towing Team | Commercial Safety and Compliance Branch | Transportation Safety Division | Ministry of Transportation

Phone: 1-800-387-7736 | towing@ontario.ca