



Member Communication Update

The PTAO understands how important it is to provide regular updates and communications to inform our membership across Ontario. In September of 2019, the PTAO Board took bold and brave steps to garner the perspectives of public interest directors to fundamentally change the PTAO Board Structure while seeking approval at the 2019 AGM. Thank you to all of our members, who endorsed these changes through your vote and the appointment of up to four public interest directors to our Board. We are now pleased to provide a summary some of the timelines and activities for PTAO below:

Government Updates & Activity Timelines

- September 2019 – AGM Members support and approve appointment of up to 4 Public Interest Directors on Board of Directors
- October 2019 – PTAO engages consultant to develop presentation to the Ontario Provincial Government (Ministry of Transportation) for greater regulation and to elevate and regulate the standards of practice and to consider the centralization of tow licensing in Ontario
- November 2019 – Formation of the ‘Towing Task Force’ led by PTAO Directors; Mark Graves, Derek Didone, Bryce Weber as well as representation from MTO, OPP, CAA
- November 2019 – Meetings and discussions with Provincial Government for greater regulation of the towing industry
- December 2019 – President of PTAO, Mark Graves, contacted by media to comment on problems within towing industry, public safety concerns and how PTAO might suggest positive solutions to elevate the standards of practice in the towing industry
- January 2020 – PTAO accelerates their concern and need for government to recognize the need for centralized licensing in the towing industry.

What’s Next?

Thank you to the many towing operators who share their concerns and suggestions of how we can collectively advance the standards of practice and education to elevate the levels of service in the towing industry.

We invite you to share your thoughts, concerns and towing insights to better serve the towing community and elevate the safety for consumers across Ontario. Visit our website at: <https://ptao.org/> or write to us at: info@ptao.org.